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J.J.  
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Serial No.: 10/002,508

Inventors: Ralph H. Reese et al.

Assignee: Communications and  
Commerce Corporation

Filed: November 2, 2001

Group  
Art Unit: 2645

Attorney  
Docket No.: 1384-002D

Title: MACHINE ASSISTED  
SYSTEM FOR PROCESSING  
AND RESPONDING TO  
REQUESTS

**PRELIMINARY AMENDMENT  
TO PATENT APPLICATION**

**RECEIVED**

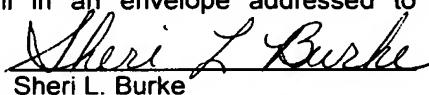
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**CERTIFICATE OF MAILING UNDER 37 CFR §1.8 (a)**

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I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail in an envelope addressed to Commissioner for Patents, Washington, D.C. 20231.

  
Sheri L. Burke

Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

The following amendments are prior to an official examination of the patent application.

07/08/2002 SSESHE1 00000006 10002508

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